

JOB POSTING

Norcan Fluid Power – Service Manager

Winnipeg, MB

We are currently recruiting a Service Manager for our Winnipeg, MB location to manage our hydraulic cylinder machine shop. This is a significant opportunity for the right person. If you like to work smart and have a passion for both internal and external customer service we would like to hear from you. The ideal candidate will be a Red Seal Journeyman.

Position Responsibilities

- Developing positive customer relations by helping solve customer problems with Norcan solutions
- Planning and supervising service work – managing machine and assembly shop work flow
- Inspecting components for damage and developing required process for repairing
- Quoting costs involved to repair items
- Ensuring material inventory is sufficient for upcoming shop work
- Coordinating and prioritizing shop resources, including order entry and document flow, are optimized for the most efficient operation
- Supervising shop staff to maintain quality control and ensure adherence to safe work practices
- Ensuring company environmental policies and procedures are being followed

Qualifications and Experience:

- 3+ years of experience in Service Management in a machine shop – knowledge of mining, agricultural and construction industries is beneficial
- Hydraulic cylinder repair experience is an asset
- Journeyman Red Seal is required
- Valid driver's licence is required

Knowledge Skills & Abilities:

- Self-starter, motivated, team-focused and results-driven
- Strong presentation, organizational and time management skills
- Requires strong problem solving ability
- Ability to multi-task in a fast paced environment
- Strong computer skills in Outlook, Word, Eclipse
- Proven track record of consistently exceeding corporate goals as well as strong negotiating skills
- Strong technical skills, able to present technical concepts, provide customers with hands-on technique using our products
- Familiarity with OHS, safety rules and regulations
- Familiar with Environmental rules and regulations

This is a full-time permanent recruitment with a competitive compensation package including benefits.

Diversity and Equal Opportunity Employment

We are an equal opportunity employer committed to diversity and inclusion. We are pleased to consider all qualified applicants for employment opportunities.

Contact

Please submit your resume and cover letter with salary expectations to: hr@norcanfluidpower.com